

NEAL IMPACT GARAGE DOORS

CERTIFIED WARRANTY DOCUMENTATION



WARRANTY POLICY

Issued by Neal Impact Garage Doors, Inc. · Effective from the date of installation

PRODUCT WARRANTY COVERAGE

Neal Impact Garage Doors warrants that all product components are free from manufacturing defects and material failures under normal use conditions. Coverage begins on the date of installation, in accordance with the following terms:

COMPONENT	COVERAGE DESCRIPTION	WARRANTY PERIOD
Frame Finish	Paint defects, corrosion, and surface finish degradation	3 Years
Glass — Delamination	Layer separation, hermetic seal failure, and internal condensation	3 Years
Glass — Stress Crack	Structural cracks from thermal or manufacturing stress	1 Year
Motor & Drive System	Mechanical and electrical failures of the automatic opening system	1 Year
Moving Parts	Springs, hinges, cables, and other continuous-motion components	1 Year
Tracks & Rails	Deformation, misalignment, or structural damage to the track system	1 Year

INSTALLATION WARRANTY

All installations performed by the certified team at Neal Impact Garage Doors are covered by a **12-month warranty** from the date of installation. During this period, the contractor will replace, at no additional charge, any part or material found to be deficient due to the installation process, using only new and approved replacement parts in accordance with the contract documents.

Should the client or their representative intervene in the installation without express authorization, any resulting repairs will be subject to additional charges.

LIMITATIONS & EXCLUSIONS

Architectural Finishes. Neal Impact Garage Doors assumes no liability for damage to stucco, plaster, drywall, or other building finishes that may occur during product removal or installation.

Opening Preparation. The client is responsible for ensuring all openings are properly sized and ready prior to the installation date. Any required on-site modifications will be subject to additional charges.

NEAL IMPACT GARAGE DOORS

CERTIFIED WARRANTY DOCUMENTATION

Delays Due to Non-Payment. Neal Impact Garage Doors shall not be held responsible for delays in production, delivery, or installation resulting from the client's failure to meet payment deadlines as established in the contract.

FINAL AGREEMENT

This document constitutes the official warranty policy of Neal Impact Garage Doors, Inc. Any verbal agreements or modifications to the terms set forth herein shall be deemed invalid unless documented in writing and duly signed by both the contractor and the client.

AUTHORIZED BY	ACCEPTED BY	ISSUE DATE
Neal Impact Garage Doors, Inc.	 —	